

# Operation Protego — AI-assisted detection of GST refund fraud (Australia)

AI in the Public Sector · Good practice · Australia

Puntuación de calidad: 60/100

Solidez de la evidencia: Observational / pre–post

## Resumen

From 2022, Australia's ATO deployed ML to detect a large-scale GST refund fraud scheme: 57,000+ alleged offenders identified, A\$2.7 billion in additional suspect refunds prevented, A\$123 million recovered, and 126 convictions — with ANAO identifying significant governance gaps.

## Dimensiones clave

| Dimensión                                  | Puntuación |
|--------------------------------------------|------------|
| Evidence of impact / measured public value | 3/3        |
| Transparency, fairness & accountability    | 1/3        |
| Transferability / demonstrated replication | 1/3        |
| Scalability beyond pilot                   | 3/3        |
| Governance, capability & sustainability    | 1/3        |

Evaluable por C-NAPSE

## Fuentes de datos

C-NAPSE web research — consultado el 2026-06-20

Australian Taxation Office (ATO) — consultado el 2026-06-20

Commonwealth Fraud Prevention Centre — Operation Protego case study — consultado el 2026-06-20

ANAO — Governance of Artificial Intelligence at the ATO (Report 2024–25 No. 26) — consultado el 2026-06-20

Citar — Evidoria. Operation Protego — AI-assisted detection of GST refund fraud (Australia). ID persistente: 789d6bcf-ebc0-4fff-a397-372a49404aaa.