

24-Language Live AI Transcription — The European Parliament's Competitively Tendered Speech Translation Service

AI in the Public Sector · Good practice · Belgium

Quality score: 60/100

Evidence strength: Moderate

Summary

After an 18-month EU tender, the European Parliament deployed an AI system (RWS/CEDAT85/Bertin IT) that live-transcribes and translates plenary debates in all 24 official languages, aiding deaf and hard-of-hearing members — though no usage or accuracy stats are public.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-24

[European Parliament \(contracted to RWS / CEDAT85 / Bertin IT consortium\)](#) — accessed 2026-08-24

[Microsoft EU Policy Blog](#) — accessed 2026-08-24

[BusinessWire — RWS wins EU Parliament deal](#) — accessed 2026-08-24

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