

39 Conseillers Numériques — France's Digital-Inclusion Mediator Corps Deployed Across Martinique

Digital Inclusion · Good practice · Martinique

Quality score: 68/100

Evidence strength: Moderate

Summary

Since 2021, France's national 'conseiller numérique' scheme has deployed 39 digital-inclusion mediators across 25 public and private host sites in Martinique, backed by roughly €2.5 million in state funding, to help residents who struggle with online public services.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	0/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-04

[ANCT \(Agence nationale de la cohésion des territoires\) / Banque des Territoires](#) — accessed 2026-09-04

[39 conseillers numériques en Martinique \(France Télévisions\)](#) — accessed 2026-09-04

[Conseiller numérique France Services \(Banque des Territoires\)](#) — accessed 2026-09-04

[Assemblée Nationale Question n°6916](#) — accessed 2026-09-04

[EU Digital Skills & Jobs Platform profile](#) — accessed 2026-09-04

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