

a2i's Disability Innovation Lab — Disability-Led Advocacy Forces Accessible Bank Design in Bangladesh

Digital Inclusion · Good practice · Bangladesh

Quality score: 88/100

Evidence strength: Strong

Summary

A blind consultant's discrimination complaint forced a bank to issue his card in a week; a2i's Disability Innovation Lab then audited 5 banks and issued a 2022 inclusive web-design guideline — yet mobile-internet use by disabled Bangladeshis still lags far behind.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-21

[Aspire to Innovate \(a2i\) Programme, ICT Division, Government of Bangladesh](#) — accessed 2026-08-21

[The Business Standard — Building a disability-inclusive smart Bangladesh through accessible procurement](#) — accessed 2026-08-21

[Prothom Alo — Vashkar's drive for disability-inclusive banking services](#) — accessed 2026-08-21

[BBF Digital — Fighting for Accessibility in the Financial Sector in Bangladesh](#) — accessed 2026-08-21

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