

Adopt Microsoft Copilot — Qatar's MCIT Reports 62% Adoption and 1.7 Million Tasks Across Nine Government Entities

AI in the Public Sector · Good practice · Qatar

Quality score: 60/100

Evidence strength: Moderate

Summary

Phase one of Qatar MCIT's 'Adopt Microsoft Copilot' reached 62% adoption across nine government entities, with 9,000+ active users, 1.7 million tasks and a claimed 240,000 hours saved on unpublished methodology. Phase two, announced December 2025, adds 17 entities.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-08-24

Ministry of Communications and Information Technology (MCIT), Qatar — accessed 2026-08-24

MCIT graduates first Copilot Adoption Program cohort and launches Phase Two (official) — accessed 2026-08-24

MCIT Launches 2nd Phase of 'Adopt Microsoft Copilot' Program (Qatar News Agency, 4 Dec 2025) — accessed 2026-08-24

MCIT launches phase two of Adopt Microsoft Copilot programme (Qatar Tribune) — accessed 2026-08-24

MCIT launches 2nd phase, honors 1st batch graduates (The Peninsula Qatar) — accessed 2026-08-24

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