

Agentic AI Hub — Germany's Federal Pilot for Agentic AI in Municipal Administration

AI in the Public Sector · Good practice · Germany

Quality score: 80/100

Evidence strength: Observational / pre–post

Summary

Germany's federal digital ministry (BMDS) piloted agentic AI across 19 municipalities with 9 AI startups: GDPR-request processing cut over 90%, care-application processing cut 45%, and 600 administrative processes modeled in 12 weeks, with 95% municipal satisfaction.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	3/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	3/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-13

[Bundesministerium für Digitales und Staatsmodernisierung \(BMDS\)](#) — accessed 2026-07-13

[BMDS — Agentic AI Hub: Pilotierung erfolgreich abgeschlossen \(press release\)](#) — accessed 2026-07-13

[e-Government Computing — Deutschland startet Pilotprojekte für KI-Agenten in der Verwaltung](#) — accessed 2026-07-13

[Deutscher Städtetag — Kommunale Pilotprojekte zeigen Potenziale von KI-Agenten für die Verwaltung](#) — accessed 2026-07-13

Cite this — Evidoria. *Agentic AI Hub — Germany's Federal Pilot for Agentic AI in Municipal Administration*. Persistent ID: 16a6277c-a5b2-4139-9294-59e1d3eb4fd6.