

AI-Assisted Submission Triage — New Zealand's Regulatory Standards Bill Consultation Under Scrutiny

AI in the Public Sector · Good practice · New Zealand

Quality score: 20/100

Evidence strength: Descriptive / self-reported

Summary

New Zealand's Ministry for Regulation used an LLM to triage 22,821 submissions on the Regulatory Standards Bill (88% opposed) into support/oppose categories, drawing MP and academic criticism over transparency, disputed 'bot' claims and confidence in the process.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	0/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	0/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-01

[New Zealand Ministry for Regulation with Public Voice](#) — accessed 2026-08-01

[RNZ: How and why AI is being used to process your submissions to politicians](#) — accessed 2026-08-01

[Newsroom: Thousands of Regulatory Standards Bill submissions not read by ministry](#) — accessed 2026-08-01

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