

AI-Equipped Emergency Operation Rooms — Tunisia's AFD-Financed Modernization of Civil Protection's Number 198

AI in the Public Sector · Good practice · Tunisia

Quality score: 40/100

Evidence strength: Moderate

Summary

Tunisia secured a \$51m (150m-dinar) AFD loan to digitize its 198 emergency line with 24 AI-equipped operation rooms that locate incidents and optimize response routes, plus drones, robots and a new southern rescue unit — an early-stage program with no results measured yet.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-14

Office National de la Protection Civile (National Civil Protection Office), Tunisia, with Agence Française de Développement (AFD) — accessed 2026-07-14

Ecofin Agency — Tunisia Plans \$51 Million AI and Drones Program to Modernize Civil Protection Services — accessed 2026-07-14

iAfrica.com — Tunisia Secures \$51M Loan to Modernize Civil Protection With AI, Drones, and Digital Operations — accessed 2026-07-14

African Manager — 51 millions de dollars pour moderniser la protection civile de la Tunisie — accessed 2026-07-14

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