

AI Job Hub — ILO's Skills-Matching Pilot for Bosnia and Herzegovina's Employment Counsellors

AI in the Public Sector · Good practice · Bosnia and Herzegovina

Quality score: 40/100

Evidence strength: Moderate

Summary

The ILO piloted an AI Job Hub in Bosnia and Herzegovina in 2025 that maps job ads to the EU's ESCO skills taxonomy and scores vacancies on pay, safety and contract quality; the EU proposed extending it to ~300 counsellors, but no matching results are published yet.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-07

[International Labour Organization \(ILO\), with the EU4Employment programme](#) — accessed 2026-09-07

[ILO: Pilot hub helps employment counsellors match skills to opportunities](#) — accessed 2026-09-07

[Devdiscourse: ILO Pilots AI Job Hub to Improve Job Matching in Bosnia and Herzegovina](#) — accessed 2026-09-07

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