

AI Readiness Index in Bulgaria's Public Administration — a 6,254-Respondent Baseline That Scored the State 45/100 and Was Replicated in Croatia and Romania

AI in the Public Sector · Good practice · Bulgaria

Quality score: 73/100

Evidence strength: Strong

Summary

Bulgaria's Institute of Public Administration surveyed 6,254 civil servants in 2025 and scored administrative AI readiness at 45/100 ('building capacity'): 71% want specialised training, only 18% report an AI policy, ~80% do not use AI at all.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	3/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-17

[Institute of Public Administration \(IPA\), Bulgaria](#) — accessed 2026-10-17

[IPA: AI Readiness Index in the Public Administration, Bulgaria 2025](#) — accessed 2026-10-17

[IPA full report \(PDF\)](#) — accessed 2026-10-17

[Interreg Europe good practice profile](#) — accessed 2026-10-17

[Apolitical case study](#) — accessed 2026-10-17

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