

Aidants Connect — France's Legal Mandate and Secure Access Tool for Professional Digital Helpers

Digital Inclusion · Good practice · France

Quality score: 72/100

Evidence strength: Strong

Summary

Public service that lets authorised professional helpers complete online administrative procedures for people who cannot, under a dematerialised legal mandate and FranceConnect access, so helpers need not store users' passwords.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-04

[ANCT \(Agence nationale de la cohésion des territoires\) / Incubateur des Territoires](#) — accessed 2026-10-04

[Live statistics](#) — accessed 2026-10-04

[beta.gouv.fr profile](#) — accessed 2026-10-04

[ANCT programme page](#) — accessed 2026-10-04

[Banque des Territoires](#) — accessed 2026-10-04

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