

AI/NLP-Automated Regulatory Mapping — Croatia's World Bank-Supported Business-Licensing Stocktake

AI in the Public Sector · Good practice · Croatia

Quality score: 73/100

Evidence strength: Descriptive / self-reported

Summary

Facing reform fatigue from repeated manual surveys, Croatia's Ministry of Economy and the World Bank piloted an AI/NLP algorithm scanning 110 laws and 1,204 by-laws for licensing requirements — validated at just 54% relevant, an honest lesson in AI regulatory mapping's limits.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	3/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-19

[Ministry of Economy, Entrepreneurship and Crafts \(MoEEC\), Republic of Croatia, with World Bank technical assistance](#) — accessed 2026-07-19

[World Bank mapping report \(Feb 2020\)](#) — accessed 2026-07-19

[Croatia Week: top-10 business regulation ranking](#) — accessed 2026-07-19

[World Bank: Five Years of Business Environment Reform in Croatia](#) — accessed 2026-07-19

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