

Aira ASL — On-Demand Sign-Language Interpreting Across Colorado State Services

Digital Inclusion · Good practice · United States of America

Quality score: 32/100

Evidence strength: Cautionary / limited

Summary

Colorado's CDLE and OIT piloted Aira ASL, a free app linking deaf and hard-of-hearing residents to a live interpreter on demand, at 32 Vocational Rehabilitation offices, 46 Workforce Centers, the State Capitol and 11 History Colorado sites, replacing slower phone-relay lines.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	0/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-15

[Colorado Department of Labor and Employment \(CDLE\) / Governor's Office of Information Technology \(OIT\)](#) — accessed 2026-07-15

[Colorado OIT — CDLE Announces ASL Digital Interpreter Pilot Program](#) — accessed 2026-07-15

[Mesa County — New ASL pilot expands access for job seekers with disabilities](#) — accessed 2026-07-15

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