

Ais — Indonesia's 24/7 Government AI Unit for Flagging Hoax Content

AI in the Public Sector · Good practice · Indonesia

Quality score: 47/100

Evidence strength: Moderate

Summary

Since January 2018, Indonesia's Ministry of Communication has run "Ais," a 24/7 AI-assisted unit of about 100 staff that identified 11,759 hoax items by mid-2023 and roughly 1,900 in 2024, though no independent audit of its classification accuracy was found.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	0/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-29

[Ministry of Communication and Informatics \(Kominfo/Komdigi\), Directorate General of Informatics Applications](#) — accessed 2026-07-29

[Antara News — June 2023 hoax report](#) — accessed 2026-07-29

[ItWorks.id — cumulative figures to May 2023](#) — accessed 2026-07-29

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