

# Ankommen — Germany's Free Offline Arrival and German-Learning App for Refugees (BAMF, Goethe-Institut, BA, BR)

Digital Inclusion · Good practice · Germany

Quality score: 52/100

Evidence strength: Moderate

## Summary

Free offline app launched January 2016 by BAMF, Goethe-Institut, Federal Employment Agency and Bayerischer Rundfunk in Arabic, English, Farsi, French and German. Stiftung Warentest (2016) rated it among 2 of 12 apps recommended without restriction; no learning-outcome data found.

## Key dimensions

| Dimension                | Score |
|--------------------------|-------|
| Innovation level         | 3/5   |
| Sustainability (ongoing) | 0/1   |
| Evaluation evidence      | 1/1   |
| Demonstrated reach       | 0/1   |
| Documented learning      | 1/1   |

Evaluated by C-NAPSE

## Data sources

[C-NAPSE web research](#) — accessed 2026-10-13

[Bundesamt für Migration und Flüchtlinge \(BAMF\)](#) — accessed 2026-10-13

[deutschland.de – Digital helpers for refugees \(22 Jan 2016\)](#) — accessed 2026-10-13

[Stiftung Warentest – Apps zum Deutschlernen \(2 May 2016\)](#) — accessed 2026-10-13

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