

AskCA — California's Claude-Powered Navigator for State and Local Government Services

AI in the Public Sector · Good practice · United States of America

Quality score: 53/100

Evidence strength: Descriptive / self-reported

Summary

California's Office of Data and Innovation launched AskCA, an Anthropic Claude-based assistant that guides residents to services by life event rather than department. Born from the 2025 LA wildfires, it was tested with 140+ recovery leaders before its September 2026 pilot launch.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-16

[California Office of Data and Innovation \(ODI\)](#) — accessed 2026-09-16

[Official announcement](#) — [gov.ca.gov](#) — accessed 2026-09-16

[News coverage](#) — [StateScoop](#) — accessed 2026-09-16

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