Audit Office of NSW's AI Governance Audits — 357 AI Tools Across 21 of 26 Agencies, and a Follow-Up Finding That Only 4 of 10 Registers Capture Assessed AI

AI in the Public Sector · Good practice · Australia

Quality score: 67/100

Evidence strength: Moderate

Summary

NSW's Auditor-General found 357 AI tools in use across 21 of the 26 largest agencies (2025); a 2026 follow-up of 10 heavy AI users found all keep AI registers but only four record formally assessed AI, with a 30 June 2027 deadline for assessments.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-09

Audit Office of New South Wales — accessed 2026-11-09

Information & Data Manager — NSW agencies cannot say what AI they run — accessed 2026-11-09

iTnews — NSW auditor: extra agency-led AI policies needed — accessed 2026-11-09

Audit Office of NSW report — accessed 2026-11-09

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