

# AuroraAI — Finland's Discontinued National Programme for Life-Event-Based AI Public Services

AI in the Public Sector · Good practice · Finland

Quality score: 20/100

Evidence strength: Cautionary / limited

## Summary

Finland's AuroraAI programme (2019–2023) set out to have AI proactively match citizens to services around life events, but wound down as an 'inactive, complete' initiative with no published quantitative citizen-impact results — a cautionary case.

## Key dimensions

| Dimension                                  | Score |
|--------------------------------------------|-------|
| Evidence of impact / measured public value | 0/3   |
| Transparency, fairness & accountability    | 1/3   |
| Transferability / demonstrated replication | 1/3   |
| Scalability beyond pilot                   | 0/3   |
| Governance, capability & sustainability    | 1/3   |

Evaluated by C-NAPSE

## Data sources

[C-NAPSE web research](#) — accessed 2026-07-13

[Prime Minister's Office of Finland / Ministry of Finance](#) — accessed 2026-07-13

[OECD Observatory of Public Sector Innovation — AuroraAI case study](#) — accessed 2026-07-13

[Finnish Government — AuroraAI programme launch announcement](#) — accessed 2026-07-13

[OECD.AI Policy Observatory — AuroraAI dashboard entry](#) — accessed 2026-07-13

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Cite this — Evidoria. *AuroraAI — Finland's Discontinued National Programme for Life-Event-Based AI Public Services*.  
Persistent ID: 088590b2-f182-40b2-a55b-229c839c6a04.