Avatar Robot Café DAWN ver.β — Bedridden and Housebound Pilots Earn Wages Serving Tables Through Remote-Controlled OriHime Robots

Digital Inclusion · Good practice · Japan

Quality score: 80/100

Evidence strength: Strong

Summary

Tokyo café whose waiters are OriHime robots remotely operated, by mouse or eye-gaze, by people with ALS, SMA and other conditions that keep them at home. Began as a 2-week 2018 trial with 10 pilots; permanent in Nihonbashi since 2021 with ~60–70 paid pilots.

Key dimensions

Dimension	Score
Innovation level	5/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-20

Ory Laboratory (Ory Kenkyujo) — accessed 2026-11-20

Tokyo Metropolitan Government — Tokyo Updates feature (2022) — accessed 2026-11-20

Takeuchi, Yamazaki & Yoshifuji — Avatar Work (HRI 2020, arXiv) — accessed 2026-11-20

SoraNews24 — permanent café report (2025) — accessed 2026-11-20

Ars Electronica — Avatar Robot Cafe — accessed 2026-11-20

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