

BarrierBreak — Mumbai's Disability-Led Digital Accessibility and Inclusive Design Consultancy

Digital Inclusion · Good practice · India

Quality score: 92/100

Evidence strength: Descriptive / self-reported

Summary

Founded in 2004 by Shilpi Kapoor, Mumbai's BarrierBreak employs testers and consultants with disabilities to audit and co-design digital products for clients worldwide, running 200,000+ accessibility-testing hours a year and holding India's DEPwD auditor empanelment.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-14

[BarrierBreak](#) — accessed 2026-09-14

[BarrierBreak — About](#) — accessed 2026-09-14

[Ashoka Fellow: Shilpi Kapoor](#) — accessed 2026-09-14

[RBI accessible-coins inclusive design study](#) — accessed 2026-09-14

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