

Be Connected

Digital Inclusion · Good practice · Australia

Quality score: 92/100

Evidence strength: Observational / pre–post

Summary

National Australian programme building digital skills, confidence and online safety for people 50+. Since 2017, over 2 million older Australians have engaged via 3,500 community partner organisations, achieving a \$4.01 social return per \$1 invested.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-21

[eSafety Commissioner / Department of Social Services \(Australian Government\)](#) — accessed 2026-06-21

[DSS – Evaluation of Be Connected](#) — accessed 2026-06-21

[APO – Social impact of Be Connected](#) — accessed 2026-06-21

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