

Be My Eyes — Microvolunteering Video Assistance for Blind and Low-Vision People, from Volunteers to AI

Digital Inclusion · Good practice · Denmark

Quality score: 76/100

Evidence strength: Strong

Summary

Danish app launched in 2015 connecting blind users to sighted volunteers by live video; by January 2025 reported 750,000+ blind and low-vision users and 8.3M volunteers, and added a GPT-4-based assistant in 2023. Early wait times and data-protection criticism noted.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-09-30

Be My Eyes (with the Danish Association of the Blind) — accessed 2026-09-30

Wikipedia — Be My Eyes — accessed 2026-09-30

Irish Times — Be my eyes: an app that sees for two — accessed 2026-09-30

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