

Beauramei — Cambodia's Tax Authority Launches Its First AI Chatbot for Taxpayers

AI in the Public Sector · Good practice · Cambodia

Quality score: 33/100

Evidence strength: Descriptive / self-reported

Summary

Cambodia's General Department of Taxation launched Beauramei, an AI chatbot answering tax questions in Khmer, on 5 January 2026, aiming to cut in-person consultations — though GDT itself warns replies may still contain errors and carry no legal weight.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-21

[General Department of Taxation \(GDT\), Cambodia](#) — accessed 2026-09-21

[GDT goes AI, launches 'Beauramei' to boost taxpayer services \(KhmerSME\)](#) — accessed 2026-09-21

[GDT goes AI, launches 'Beauramei' to boost taxpayer services \(Khmer Times\)](#) — accessed 2026-09-21

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