

Belarus's National Statistics Committee Deploys an NLP Chatbot for Respondent Support

AI in the Public Sector · Good practice · Belarus

Quality score: 27/100

Evidence strength: Cautionary / limited

Summary

Belarus's statistics agency Belstat built an NLP/machine-learning virtual assistant that gives respondents instant answers to routine queries, freeing staff for complex cases — presented at a June 2025 CIS meeting, with no usage or accuracy figures published to date.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-08-23

National Statistical Committee of the Republic of Belarus (Belstat) — accessed 2026-08-23

Belstat: Experience of the Republic of Belarus on application of AI in statistics — accessed 2026-08-23

BelTA: Belarus shares experience in AI application in statistics at CIS meeting — accessed 2026-08-23

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