

BHASHINI — India's AI Multilingual Translation Mission for Government Service Access

AI in the Public Sector · Good practice · India

Quality score: 80/100

Evidence strength: Descriptive / self-reported

Summary

India's MeitY-run BHASHINI mission gives citizens AI speech/text translation across 22 languages, embedded in e-Shram, Defence Production and Parliament portals and the Maha Kumbh 2025 chatbot — 100M+ monthly inferences, 700,000+ downloads.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	3/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-13

Digital India Bhashini Division (DIBD), Digital India Corporation, Ministry of Electronics and Information Technology (MeitY) — accessed 2026-07-13

Press Information Bureau, Government of India — BHASHINI at Maha Kumbh — accessed 2026-07-13

Business Standard — Bhashini: everything you need to know — accessed 2026-07-13

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