

BolognAI — Bologna's Human-in-the-Loop Framework for Generative AI in Municipal Administration

AI in the Public Sector · Good practice · Italy

Quality score: 67/100

Evidence strength: Descriptive / self-reported

Summary

After a 10-month, 115-staff needs assessment identifying 279 AI use cases, Bologna's council approved an AI governance model in Dec 2025 and launched #BolognAI in Feb 2026, using Gemini and NotebookLM so staff draft and review administrative acts under mandatory human sign-off.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-25

[Comune di Bologna \(Municipality of Bologna\)](#) — accessed 2026-08-25

[Comune di Bologna — Innovazione e Trasparenza: il Comune avvia ufficialmente l'uso dell'IA](#) — accessed 2026-08-25

[BolognaToday — Contro la burocrazia il Comune di Bologna si affida all'intelligenza artificiale](#) — accessed 2026-08-25

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