

# Børge — Denmark's AI writing assistant for the borger.dk citizen portal's editors

AI in the Public Sector · Good practice · Denmark

Quality score: 80/100

Evidence strength: Descriptive / self-reported

## Summary

Denmark's Agency for Digital Government built Børge, a Claude-based AI assistant that helps editors from roughly 40 public authorities rewrite around 1,200 borger.dk pages to the portal's plain-language writing guide, with nine user tests rating it a helpful daily 'sparring partn

## Key dimensions

| Dimension                                  | Score |
|--------------------------------------------|-------|
| Evidence of impact / measured public value | 2/3   |
| Transparency, fairness & accountability    | 3/3   |
| Transferability / demonstrated replication | 2/3   |
| Scalability beyond pilot                   | 2/3   |
| Governance, capability & sustainability    | 3/3   |

Evaluated by C-NAPSE

## Data sources

[C-NAPSE web research](#) — accessed 2026-07-13

[Digitaliseringsstyrelsen \(Danish Agency for Digital Government\)](#) — accessed 2026-07-13

[Offentlig AI — Børge project page](#) — accessed 2026-07-13

[Digitaliseringsstyrelsen — Kommunikation på borger.dk med generativ AI-assistent](#) — accessed 2026-07-13

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