

Broad Listening — Tokyo's AI-Analysed Public Consultation for Its 2050 Long-Term Strategy

AI in the Public Sector · Good practice · Japan

Quality score: 60/100

Evidence strength: Observational / pre–post

Summary

GovTech Tokyo used AI 'Broad Listening' and the open-source Talk to the City tool to cluster ~27,000-30,000 public comments into the 2050 Long-Term Strategy in weeks instead of months, publishing its analysis prompts for transparency.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-15

[GovTech Tokyo / Tokyo Metropolitan Government](#) — accessed 2026-08-15

[GovTech Tokyo — technical breakdown](#) — accessed 2026-08-15

[Tokyo Metropolitan Government — Driving Change with AI](#) — accessed 2026-08-15

[News On Japan — Can AI Make Government More Efficient?](#) — accessed 2026-08-15

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