

Byte Back — Computer Foundations Digital Skills Training for Low-Income Adults (Washington, D.C. & Baltimore)

Digital Inclusion · Good practice · United States of America

Quality score: 68/100

Evidence strength: Observational / pre–post

Summary

For 27 years, DC nonprofit Byte Back ran free bilingual digital-literacy classes; a RAND pilot of its Computer Foundations 1 course found employment nearly tripled, 14% to 40%, within two months. Despite the results, Byte Back could not secure funding and closed in July 2024.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	0/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-22

[Byte Back \(closed July 2024; curriculum transferred to Computer CORE\)](#) — accessed 2026-07-22

[RAND: This Digital Skills Training Tripled Job Rates. Why Didn't It Survive?](#) — accessed 2026-07-22

[Technical.ly: DC's Byte Back abruptly closes, ends digital literacy classes](#) — accessed 2026-07-22

[AFRO: Nonprofit Byte Back aids D.C. and Baltimore's digital divide](#) — accessed 2026-07-22

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