

CARER+ — Digital Competences for Home Care Workers and Informal Carers

Digital Inclusion · Good practice · France

Quality score: 92/100

Evidence strength: Strong

Summary

An EU-funded programme (2012–2015) built a 41-competence digital skills framework for home care workers and informal carers, piloted at 13 sites in 5 EU countries, reaching 500 users; over 70% said they would keep using tablets in caregiving.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-22

[IPERIA L'Institut](#) — accessed 2026-07-22

[ALL DIGITAL — Carer+ project page](#) — accessed 2026-07-22

[European Commission — CARERPlus project results](#) — accessed 2026-07-22

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