

Caribbean Digital Transformation Project: Closing the Connectivity and Skills Gap in Saint Lucia

Digital Inclusion · Good practice · Saint Lucia

Quality score: 92/100

Evidence strength: Observational / pre–post

Summary

A 2019 public-private broadband build (CARCIP) and a follow-on World Bank project lifted Saint Lucia's connectivity from about 53% to over 78% and cut monthly data costs from \$3.50 to \$2.23, while over 11,000 people across the OECS region gained IT/ITES certifications.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-09

[World Bank / Government of Saint Lucia](#) — accessed 2026-07-09

[World Bank: Empowering Futures - Digital Transformation in the Eastern Caribbean \(2024\)](#) — accessed 2026-07-09

[World Bank Results: Building the Caribbean Digital Economy Bit by Bit \(2022\)](#) — accessed 2026-07-09

[Caribbean Telecommunications Union: CARCIP overview](#) — accessed 2026-07-09

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