

CDR-Triggered Mobile Money — Cutting Emergency Cash Delivery from 100 Days to Under 10 in Eastern DRC

Digital Inclusion · Good practice · Congo (the Democratic Republic of the)

Quality score: 96/100

Evidence strength: Strong

Summary

Flowminder and GiveDirectly built a live pipeline that flags displacement from anonymised phone records and pays mobile-money cash within days: response time fell from ~100 days to under 10, reaching 5,600+ people across 8 attacks in eastern DRC.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-26

[Flowminder Foundation & GiveDirectly, with an undisclosed mobile network operator](#) — accessed 2026-09-26

[Flowminder: Targeting mobile money cash transfers using CDRs in the DRC](#) — accessed 2026-09-26

[GiveDirectly: Five things we've learned using mobile data and AI/ML to identify people in need](#) — accessed 2026-09-26

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