

ChatTCU — Brazil's Federal Audit Court Logs 1.3 Million Internal AI Chats, With Mandatory Human Review

AI in the Public Sector · Good practice · Brazil

Quality score: 73/100

Evidence strength: Strong

Summary

Brazil's federal audit court built ChatTCU, an internal generative-AI assistant on Azure OpenAI with retrieval over its own case law. By June 2026 it logged 1.3 million chats among 3,860 staff, with mandatory human review of every output before use.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-09-05

Tribunal de Contas da União (TCU) — accessed 2026-09-05

Portal TCU: Uso de inteligência artificial aprimora processos internos no TCU — accessed 2026-09-05

Atricon: TCU é única instituição com uso avançado de IA generativa, segundo a OCDE — accessed 2026-09-05

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