

CitiBot — ChatVE's WhatsApp and Telegram Chatbot for Civic Education in Nigeria's 2024 Edo State Election

AI in the Public Sector · Good practice · Nigeria

Quality score: 7/100

Evidence strength: Descriptive / self-reported

Summary

Nigerian civic-tech firm ChatVE piloted CitiBot, a WhatsApp/Telegram chatbot explaining voting rights and procedures, during the October 2024 Edo State governorship election. It reached over 100 citizens across ten polling units — a small, unevaluated, single-cycle pilot.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	0/3
Transferability / demonstrated replication	0/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	0/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-29

ChatVE — accessed 2026-07-29

Vanguard Nigeria — Edo Decides: AI to boost citizen participation — accessed 2026-07-29

BusinessDay NG — ChatVE deploys CitiBot — accessed 2026-07-29

Cite this — Evidoria. *CitiBot — ChatVE's WhatsApp and Telegram Chatbot for Civic Education in Nigeria's 2024 Edo State Election*. Persistent ID: eebf5159-317d-487c-9989-734dab5c8e48.