

Civil-Service AI Training Programme — Moldova's E-Government Agency Rolls Out Generative-AI Skills for Public Officials

AI in the Public Sector · Good practice · Moldova

Quality score: 33/100

Evidence strength: Cautionary / limited

Summary

Under a 2025-2027 professional development programme, Moldova's e-Government Agency and partners trained over 1,000 civil servants in generative-AI skills — prompt-writing and AI-assisted drafting of official correspondence — across two online cohorts in 2025, while AGE says it h

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-19

Agencia de Guvernare Electronic (e-Government Agency, AGE), with the National Association of ICT Companies (ATIC), Google and the State Chancellery of Moldova — accessed 2026-07-19

e-Government Agency — post-training report (RO) — accessed 2026-07-19

e-Government Agency — English summary — accessed 2026-07-19

ziar.md — independent pre-training announcement — accessed 2026-07-19

e-Government Agency — Moldova AI Hub launch, internal policy claim — accessed 2026-07-19

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