

Concept / ITU Digital Transformation Centres – Senegal

Digital Inclusion · Good practice · Senegal

Quality score: 72/100

Evidence strength: Observational / pre–post

Summary

ITU and Cisco operate 62 Digital Transformation Centres across Senegal via NGO Concept, delivering free basic-to-intermediate ICT training. Over 41,000 people—mainly youth and women—were trained in 2024–2025, including dedicated sessions for visually impaired citizens.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-21

[Concept NGO / International Telecommunication Union \(ITU\) / Cisco / ST Foundation](#) — accessed 2026-06-21

[TechReviewAfrica – ITU DTC Senegal](#) — accessed 2026-06-21

[ITU Academy – Concept Senegal](#) — accessed 2026-06-21

[ITU DTC Initiative overview](#) — accessed 2026-06-21

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