

Constable Smart — Jamaica's Voice-Based AI Digital Officer for Frontline Police Administration

AI in the Public Sector · Good practice · Jamaica

Quality score: 33/100

Evidence strength: Descriptive / self-reported

Summary

Jamaica's police force unveiled 'Constable Smart', a voice-based AI system handling emergency calls, legal FAQs in English and Patois, incident statements and camera-linked traffic tickets — freeing officers for the field, though critics question oversight and due process.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-05

[Jamaica Constabulary Force \(JCF\), with Amber Group \(technology partner\)](#) — accessed 2026-08-05

[Jamaica Observer — Meet 'Constable Smart'](#) — accessed 2026-08-05

[ICT Pulse — AI in law enforcement: Is it a disaster waiting to happen?](#) — accessed 2026-08-05

[Caribbean Today — JCF unveils AI law enforcement assistant](#) — accessed 2026-08-05

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