

Consult — UK Government's AI Tool for Analysing Public Consultation Responses

AI in the Public Sector · Good practice · United Kingdom

Quality score: 87/100

Evidence strength: Quasi-experimental

Summary

Consult, built by the UK's i.AI unit with the Alan Turing Institute, uses generative AI to analyse tens of thousands of public consultation responses in hours. An evaluation found its tagging matched trained human reviewers (F1 0.79-0.82 vs 0.74 human-human agreement).

Key dimensions

Dimension	Score
Evidence of impact / measured public value	3/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-01

[Incubator for Artificial Intelligence \(i.AI\), Department for Science, Innovation and Technology \(DSIT\), with the Alan Turing Institute](#) — accessed 2026-07-01

[GOV.UK — AI Consultation Analysis Tool evaluation](#) — accessed 2026-07-01

[AI Knowledge Hub — Consult](#) — accessed 2026-07-01

[i.AI blog — Evaluating Consult](#) — accessed 2026-07-01

[Nesta — How does the public feel about AI analysing consultation responses?](#) — accessed 2026-07-01

[GOV.UK — Algorithmic Transparency Record: DSIT Consult](#) — accessed 2026-07-01

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