

Decide Madrid's NLP Toolkit for Citizen Proposals on the Consul Platform

AI in the Public Sector · Good practice · Spain

Quality score: 67/100

Evidence strength: Moderate

Summary

Warwick, QMUL and Alan Turing Institute researchers built four NLP/ML tools — recommendation, interest grouping, summarisation, aggregation — for Madrid's Decide Madrid Consul platform, scaled to 464,654 users and 2,400 daily proposals.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-25

[Ayuntamiento de Madrid / Consul Democracy Foundation](#) — accessed 2026-07-25

[Democracy Technologies — Decide Madrid & Consul Democracy](#) — accessed 2026-07-25

[arXiv — Citizen Participation and Machine Learning for a Better Democracy](#) — accessed 2026-07-25

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