

Denmark's Chromebook Case (2021-2026): From Helsingør's Google Workspace Ban to a National Reprimand of 51 Municipalities

AI in Education · Good practice · Denmark

Quality score: 27/100

Evidence strength: Cautionary / limited

Summary

Denmark banned Helsingør's use of Google Chromebooks/Workspace in schools in 2022 over undocumented data transfers. A five-year probe ended in January 2026 with serious criticism of 51 municipalities, including Copenhagen and Aarhus, for the same unresolved risks.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	0/3
Transparency, ethics & data protection	2/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-18

[Datatilsynet \(Danish Data Protection Agency\)](#) — accessed 2026-07-18

[Datatilsynet: 51 municipalities reprimand \(Jan 2026\)](#) — accessed 2026-07-18

[Datatilsynet: original Helsingør ban \(Jul 2022\)](#) — accessed 2026-07-18

[TechCrunch: Denmark bans Chromebooks](#) — accessed 2026-07-18

[CyberNews: 51 municipalities warned](#) — accessed 2026-07-18

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