

DIGG's 2022–2024 Monitoring of Digital Public Services — Sweden's DOS-Law Accessibility Oversight

Digital Inclusion · Good practice · Sweden

Quality score: 84/100

Evidence strength: Strong

Summary

Sweden's digital-government agency DIGG reviewed 1,111 public websites and 15 apps in 2022–2024 under the DOS law, finding zero apps rated 'good' on accessibility and most sites still hard to use for many people.

Key dimensions

Dimension	Score
Innovation level	1/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-26

[Myndigheten för digital förvaltning \(DIGG\)](#) — Swedish Agency for Digital Government — accessed 2026-08-26

[Digg – Övervakning av digital offentlig service i Sverige 2022–2024](#) — accessed 2026-08-26

[Digg – Fortfarande brister i tillgänglighet \(news\)](#) — accessed 2026-08-26

[ETU AB – Vilka lärdomar kan vi få ut av detta?](#) — accessed 2026-08-26

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