Digigov — The GOV.GR Design System Behind 380 Greek Digital Services, Openly Admitting It Does Not Yet Run Its Own User Testing

Digital Inclusion · Good practice · Greece

Quality score: 68/100

Evidence strength: Moderate

Summary

Greece's open-source Digigov SDK — an adaptation of the GOV.UK Design System — underpins gov.gr, which has shipped about 380 services in five years with mobile use rising from 60% to 70%. Its team says it does not yet run its own user testing.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-19

Ministry of Digital Governance (Greece) with GRNET — accessed 2026-11-19

Introduction to Digigov SDK — User Needs First 2025 (Speaker Deck) — accessed 2026-11-19

GOV.GR service design guide — accessed 2026-11-19

@digigov/css on npm — accessed 2026-11-19

OSOR — Greek government web presence runs on open source (2020) — accessed 2026-11-19

FORTH — MoU on gov.gr accessibility (2025) — accessed 2026-11-19

Cite this — Evidoria. *Digigov — The GOV.GR Design System Behind 380 Greek Digital Services, Openly Admitting It Does Not Yet Run Its Own User Testing*. Persistent ID: 0e908d7f-8cf1-429f-bc37-1836eddc8ca5.