

Digital CBID Case Management Tool — USAID Okard's KoBoCollect System for Disability Case Management in Laos

Digital Inclusion · Good practice · Laos

Quality score: 92/100

Evidence strength: Descriptive / self-reported

Summary

Implemented by World Education Inc. and Humanity & Inclusion under USAID's Okard project, a KoBoCollect digital tool screens seven domains of unmet need for people with disabilities in Laos and auto-generates individualised action plans for case managers.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-21

[World Education Inc. & Humanity & Inclusion \(USAID Okard Project\)](#) — accessed 2026-09-21

[Marella et al. 2021, IJERPH: Development of a Digital Case Management Tool for CBID](#) — accessed 2026-09-21

[USAID Laos: Okard Fact Sheet](#) — accessed 2026-09-21

[World Education Laos: USAID Okard project page](#) — accessed 2026-09-21

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