

Digitaler Engel

Digital Inclusion · Good practice · Germany

Quality score: 92/100

Evidence strength: Descriptive / self-reported

Summary

German mobile digital coaching programme deploying trained volunteers to rural towns (under 50,000 population) to help seniors use digital tools safely; 800+ events, approx. 25,000 seniors reached, 1,500+ multipliers trained; European Digital Skills Award 2025 winner.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-21

[Deutschland sicher im Netz e.V. \(DsiN\)](#) — accessed 2026-06-21

[DsiN — Digitaler Engel programme](#) — accessed 2026-06-21

[BMBFSFJ — European Digital Skills Award 2025 announcement](#) — accessed 2026-06-21

[EU Digital Skills & Jobs Platform good-practice entry](#) — accessed 2026-06-21

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