

DIGITALES ZUHAUSE — Individualised Digital Coaching for Homeless People in Berlin

Digital Inclusion · Good practice · Germany

Quality score: 52/100

Evidence strength: Moderate

Summary

Since May 2020, Berlin nonprofit Neue Chance has equipped homeless people with smartphones, laptops and tablets alongside one-to-one digital coaching from social workers, reaching 200+ participants in its first two years and winning Germany's Digital Prize in 2022.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-15

[Neue Chance Berlin e.V. / Neue Chance gGmbH](#) — accessed 2026-07-15

[Neue Chance — DIGITALES ZUHAUSE project page](#) — accessed 2026-07-15

[Deutscher Engagementpreis — Neue Chance Berlin e.V. profile](#) — accessed 2026-07-15

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