

DIPAS — Hamburg's AI-Assisted Digital Participation System for Urban Planning Feedback

AI in the Public Sector · Good practice · Germany

Quality score: 73/100

Evidence strength: Descriptive / self-reported

Summary

Hamburg's DIPAS platform uses fine-tuned LLaMA and RoBERTa models to automatically cluster and summarise thousands of citizen comments on urban-planning consultations, work that once took five staff over a week — and has since spread to nine other German cities.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	3/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-22

[City of Hamburg \(Ministry of Urban Development and Housing\) & HafenCity University City Science Lab](#) — accessed 2026-09-22

[City Science Lab – DIPAS project page](#) — accessed 2026-09-22

[Reboot Democracy: How Hamburg Is Turning Resident Comments into Actionable Insight](#) — accessed 2026-09-22

[Interoperable Europe Portal: DIPAS – Open Source Urban Planning Participation Tool](#) — accessed 2026-09-22

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