

DITE (Deaf In Touch Everywhere) — Monash Malaysia's Co-Designed Remote Sign-Language Interpreting App for Healthcare

Digital Inclusion · Good practice · Malaysia

Quality score: 76/100

Evidence strength: Strong

Summary

DITE connects Deaf Malaysians with off-site Malaysian Sign Language (BIM) interpreters by secure video for healthcare visits. A 2024 peer-reviewed participatory study (n=18) found it feasible and well rated; no outcome data yet.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-10-08

Monash University Malaysia (Jeffrey Cheah School of Medicine & Health Sciences; School of Information Technology) — accessed 2026-10-08

Digital Health 2024 study (Monash research portal) — accessed 2026-10-08

mHealth 2021 focus-group study (HEARD Project) — accessed 2026-10-08

DITE-2 project (Monash) — accessed 2026-10-08

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