

DoctorSV — El Salvador's Nationwide AI-Assisted Telemedicine Platform

AI in the Public Sector · Good practice · El Salvador

Quality score: 20/100

Evidence strength: Cautionary / limited

Summary

El Salvador's health ministry launched a free national AI-assisted telemedicine app; government figures claim 1.5M+ users in six months, but the ~\$500M Google Cloud deal is confidential and no independent clinical-outcome data exists.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	0/3
Transferability / demonstrated replication	0/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	0/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-19

Ministerio de Salud (MINSAL) de El Salvador, en alianza con Google LLC y CAF – Banco de Desarrollo de América Latina y el Caribe — accessed 2026-07-19

The Lancet Regional Health – Americas: Nationwide implementation of AI-assisted telemedicine in El Salvador — accessed 2026-07-19

Global Voices Advox: AI hype narrative reaches the public healthcare system in El Salvador — accessed 2026-07-19

heise online: DoctorSV – El Salvador's health data in Google's hands — accessed 2026-07-19

elsalvador.com: DoctorSV supera 1.5 millones de usuarios en seis meses — accessed 2026-07-19

Infobae: Más de 1,5 millones de salvadoreños usan DoctorSV — accessed 2026-07-19

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