

e-Mongolia 3.0 — Accessibility Features and 'Khurdan' Kiosks Bringing Digital Government to Herders and Citizens with Disabilities

Digital Inclusion · Good practice · Mongolia

Quality score: 92/100

Evidence strength: Strong

Summary

Mongolia's e-Mongolia platform reached about 1.8 million users (88% of adults) by 2024. Its May 2023 upgrade added colour-coded, audio and AI-voice-search accessibility features, while walk-in 'Khurdan' kiosks and UN-backed digital-literacy training extend it to nomadic herders.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-09-03

Government of Mongolia (e-Mongolia Academy / Cabinet Secretariat), with UNDP, UNICEF and the UN Resident Coordinator's Office — accessed 2026-09-03

UN Resident Coordinator's Office — accessed 2026-09-03

Wikipedia overview (sourced to MONTSAME, CNN, UN SDG) — accessed 2026-09-03

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