

e-Mongolia — Unified Digital Government Services Platform

Digital Inclusion · Good practice · Mongolia

Quality score: 76/100

Evidence strength: Observational / pre–post

Summary

e-Mongolia, a unified e-government portal launched in 2020, grew from 181 to about 685 digitised services by 2022, reaching roughly 2 million users per a World Bank completion report, as Mongolia's UN e-government ranking rose from 92nd to 46th globally.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-03

[Communications and Information Technology Authority / Ministry of Digital Development, Innovation and Communications, Government of Mongolia](#) — accessed 2026-07-03

[World Bank — Mongolia: New Project Helps the Government Go Digital and Grow the Economy \(2022\)](#) — accessed 2026-07-03

[The Diplomat — Mongolia's E-Governance Quest](#) — accessed 2026-07-03

[Global Press Journal — Digital Initiative Makes Life Easier — For Those With Access](#) — accessed 2026-07-03

[Wikipedia — E-Mongolia](#) — accessed 2026-07-03

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